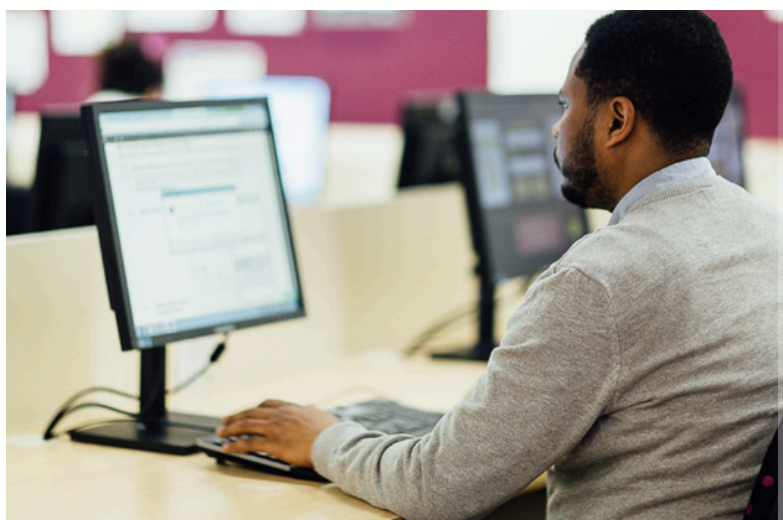


STEP2SKILLS NEWS

The home of adult learning and employment support



LAUNCHING LEARNING AT THE LIBRARIES



**News from
Step2Skills
& the
industry**

**Local
organisations
who can
support you**

**Support
into work
How we can
help you**

**Learning
opportunities
Gain skills to
move on**

www.step2skills.org.uk **#Step2Skills**

FOREWORD

CHANTAL LOMMEL, HEAD OF SERVICE



“The only constant in life is change.”
— Heraclitus

Spring is officially here and it coincides with a great time of change at Step2Skills in many ways.

In January, our service officially moved from Adult Care Services to Herts County Council Hertfordshire Futures team. In March, we bid a fond farewell to the nationwide Multiply project after 3 years of delivering workshops to improve the number skills of Hertfordshire residents. Naturally, we didn’t go out without reflecting on the impact the project has had on our residents. You can read more about our celebration and the project legacy on page 11.

Meanwhile, over on our community learning provision, the landscape of adult learning has vastly changed particularly since the Covid pandemic. With an ever-stretched budget and changing targets, it is vital that we use our government funding where it counts, reaching as many of the target demographics in Hertfordshire as possible. With Hertfordshire Libraries celebrating 100 years of being a vital institution across the county, it’s with great delight that we can share the news that from September 2025, we will be offering our adult learning provision from 6 libraries across the county. Learn more about this new partnership and where you can access Step2Skills adult learning opportunities on page 3.

Although a gap has opened where Multiply has ended, we’re excited to get started with the delivery of Skills Bootcamps, funding for which has just been confirmed. More information to come very soon! Likewise, we will soon be embarking on the delivery of the Connect to Work programme, a project funded by the Department for Work and Pensions (DWP) to get more UK residents back into the workplace.

All in all, the next few months, although challenging, herald an exciting and transformative time for Step2Skills. As many of you know, we’re great advocates for adapting and growing your skillset to ensure you are ready for change in the workplace, so we look forward to adapting as an organisation to all that 2025 is throwing at us...we hope you’ll join us for the ride!

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CELEBRATING 100 YEARS OF HERTFORDSHIRE COUNTY COUNCIL LIBRARIES SERVICE



Hertfordshire Libraries officially celebrated its centenary on Friday 28 February. 2025 promises to be a year-long series of events spanning comedy, poetry, theatre, author events and much more across Hertfordshire libraries. The celebrations have been made possible through a successful funding bid to Arts Council England National Lottery Project Grants. You can read more about what coming up here:

www.hertfordshire.gov.uk/libraries100

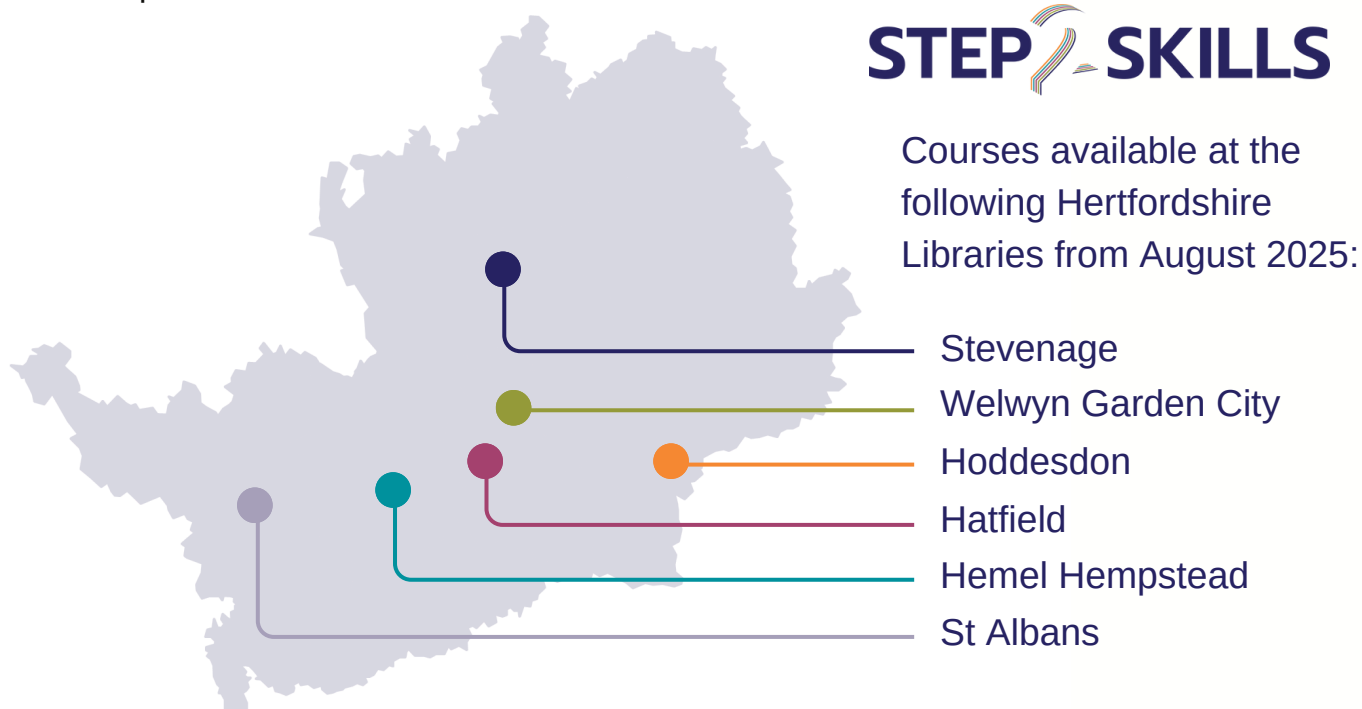
Check out the short film “Through the Decades” on YouTube. It is written by, and starring, some of the brilliant staff members and produced in partnership with Woodbury Recording Studios, based near Bishops Stortford. Scan the QR code to view or visit:

<https://tinyurl.com/hertslibs100film>



LAUNCHING STEP2SKILLS LEARNING AT THE LIBRARIES

We are excited to announce that will be extending our learning offer at libraries across Hertfordshire from August 2025. You will be able to attend our courses and workshops at the libraries in Hatfield, Hemel Hempstead, Hoddesdon, St Albans, Stevenage and Welwyn Garden City. We will be offering our wide variety of courses, including qualification and non-qualification courses, to Hertfordshire residents aged 19+ at these vital community hubs. Our schedule of low-cost and high-quality courses will be available to book from July onwards, so keep a lookout on our website or social media feeds for further updates.



Crafting for Wellbeing

Courses & Workshops



Scan me with your camera for our latest **Crafting for Wellbeing** courses & workshops

Sewing for Beginners - Beverley - Friday - 02 May 2025 - 10am -12.30pm - 10 - 4 weeks - Online - £25

Sewing for Intermediates - Beverley - Friday - 06 June 2025 - 10pm -12pm - 10 - 5 weeks - Online - £25

Tunisian Crochet - Lynne - Tuesday - 10 June 2025 - 6pm - 8pm - 10 - 5 weeks - Online - £25

Brilliant Boxes - Joy - Tuesday - 22 July 2025 - 1pm - 3pm - 2 - 1 week - Stevenage - £5

Brilliant Boxes - Joy - Thursday - 24 July 2025 - 1pm - 3pm - 2 - 1 week - TBC - £5

Wellbeing

Courses & Workshops



Scan me with your phone camera for our latest **Wellbeing** courses & workshops

Boost Your Confidence - Louisa - Thursday - 05 June 2025 - 6pm - 8pm - 2 - 1 week - Online - £5

Boost Your Confidence - Louisa - Wednesday - 09 July 2025 - 9.45am -11.45am - 2 - 1 week - Online - £5

Family Learning

Courses & Workshops



Scan me with your phone camera for our latest **Family Learning** courses & workshops

Story Crafts - Joy - Tuesday - 22 July 2025 - 10am -12pm - 2 hours - Stevenage - £5

Story Crafts - Joy - Thurs - 24 July 2025 - 10am -12pm - 2 hours - Borehamwood - £5

Family Crystal Challenge - Joy - Thursday - 10 April 2025 - 10am -12pm - 2 hours - Stevenage - £5

Spring Explorers - Joy - Thursday - 10 April 2025 - 13.30pm - 3.30pm - 2 hours - Stevenage - £5

Digital Skills Courses & Workshops



Scan me with your
phone camera for
our latest **Digital
Skills** courses &
workshops

Staying Safe Online - Paul - Fri 04 April 2025 - 10am -12pm - 2 - 1 week - Online - £5

Smart Living with AI - Paul - Wednesday - 16 April 2025 - 10am -2.30pm - 4.5 - 1 week - Online - £10

Introduction to MS PowerPoint - Paul - Wednesday - 07 May 2025 - 10am -2.30pm - 4.5 - 1 week - Online - £10

Introduction to MS Excel - Paul - Wednesday - 21 May 2025 - 10am -2.30pm - 4.5 - 1 week - Online - £10

Introduction to Digital Marketing - Paul - Wednesday - 11 June 2025 - 10am -12pm - 10 - 5 weeks - Online - £25

Improving your skills in Excel - Paul - Wednesday - 11 June 2025 - 1pm -3pm - 10 - 1 week - Online - £25

Protecting Children Online - Paul - Thursday - 12 June 2025 - 10am -12pm - 2 - 1 week - Online - £5

Staying Safe Online - Paul - Thurs - 12 June 25 - 1pm -3pm - 2 - 1 week - Online - £5

Smart Living with AI - Paul - Thursday - 26 June 2025 - 10am -2.30pm - 4.5 - 1 week - Online - £10

AI in the Workplace - Paul - Thursday - 10 July 2025 - 10am -2.30pm - 4.5 - 1 week - Online - £10

Qualification Courses & Workshops



Scan me with your
phone camera for our
latest **Qualification**
courses & workshops

NCFE L2 Certificate in Information, Advice or Guidance - Michelle - Weds - 02 April 2025 - 9.30am -12.30pm - Online - £25

Gateway L1 in Garment Construction - Lynne - Mon - 28 April 2025 - 10am - 1pm - Bishop's Stortford - £25

NCFE L1 Award in Preparing to Work in Schools - Joy - Thu - 01 May 2025 - 9.30am -12.30pm - Online - £25

Gateway L1 in Garment Construction - Lynne - Thurs - 01 May 2025 - 10am - 1pm - Stevenage - £25

English skills Courses & Workshops



Scan me with
your phone
camera for our
latest **English &
ESOL** information

We run Functional Skills qualification courses in English all year round.

Functional Skills qualifications are intended for anyone wishing to develop their maths and English. They focus on both the underpinning skills as well as the ability to apply maths and English to different contexts. We offer Entry Level, Level 1 and Level 2 qualification courses. We also offer ESOL courses for speakers of other languages.

You can apply at www.step2skills.org.uk/englishandmaths

Preparing for FS English course L1/L2 - Maria - Mon - 22 April - 9.15am - 12pm - Online - £25

Preparing for FS English course L1/L2 - Maria - Tues - 22 April - 12.15pm - 2.45pm - Watford - £25

Preparing for FS English course L1/L2 - Maria - Mon - 23 April - 6pm - 8.45pm - Online - £25

Assertiveness & Communication Skills - Louisa - Friday - 02 May - 9.30am - 12pm - 10 - 4 weeks - Online - £25

Functional Skills English L1/L2 - Maria - Mon - 06 May - 9.15am - 12pm - Online - £25

Functional Skills English L1/L2 - Maria - Tues - 06 May - 12.15pm - 2.45pm - Watford - £25

Functional Skills English L1/L2 - Maria - Mon - 07 May - 6pm - 8.45pm - Online - £25

The ABCs of safer sleep

Always sleep your baby on their back in a clear cot or sleep space

A **B** **C**

Safer sleep for baby, sounder sleep for you

Following the ABCs for every sleep, day and night, will help reduce the risk of sudden infant death syndrome (SIDS). We hope this gives you peace of mind.

Keeping babies safe. For every baby. For every family. Forever.

lullabytrust.org.uk
0808 802 6869
info@lullabytrust.org.uk

Registered Charity Number: 102955
Company Registration Number: 08555555

Do you know someone who would like to learn how to read?



Read Easy Stevenage and North Herts is a volunteer organisation which helps adults learn to read.

We provide free, confidential, one-to-one coaching with fully trained volunteers.

Please contact Ali or Sara at:

- Tel: 07493 723781
- Email: Sghnetworker@readeasy.org.uk



Find out more at
readeasy.org.uk

 **Read Easy**
Helping adults learn to read

Maths Courses



Scan me with your phone camera for our latest **Maths** courses

Preparing for FS Maths course L1/L2 - Michelle - Tues - 22 April 2025 - 9.30am - 12pm - Thurs - Online - £25

Preparing for FS Maths course L1/L2 - Sophie - Mon - 23 April 2025 - 9.30am - 12pm - Weds - Online - £25

Functional Skills Maths L1/L2 - Michelle - Tues - 6 May 2025 - 9.30am - 12pm - Thurs - Online - £25

Functional Skills Maths L1/L2 - Sophie - Mon - 07 May 2025 - 9.30am - 12pm - Weds - Online - £25

ESOL (English for Speakers of Other Languages) Courses & Workshops

ESOL Initial assessment - Beverley/Helen - Tuesday - 08 April 2025 - 9.30am - 11.30am - 2 - 1 week - Waltham Cross - £0

ESOL Initial assessment - Beverley/Helen - Tuesday - 08 April 2025 - 10.30am - 12.30pm - 2 - 1 week - Waltham Cross - £0

ESOL Initial assessment - Maria/Jacqui - Thursday - 10 April 2025 - 9.30am - 11.30am - 2 - 1 week - Hemel Hempstead - £0

ESOL Initial assessment - Maria/Jacqui - Thursday - 10 April 2025 - 10.30am - 12.30pm - 2 - 1 week - Hemel Hempstead - £0

ESOL Initial assessment - Beverley/Karen - Tuesday - 15 April 2025 - 10am - 12pm - 2 - 1 week - Stevenage - £0

ESOL Initial assessment - Beverley/Karen - Tuesday - 15 April 2025 - 1pm - 3pm - 2 - 1 week - Stevenage - £0

If English is not your first language, we have courses available to improve your English and gain a qualification. Come and study with Step2Skills, make new connections, friendships and improve your understanding of the English language, like these learners below.



Skills for Work

Courses & Workshops



Scan me with your
camera for our latest
Skills for Work
courses & workshops

How To Fund Your Business - Louisa - Thursday - 03 April 2025 - 9.45am -11.45am - 2 - 1 week - Online - £5

Introduction to MS Excel - Paul - Thursday - 24 April 2025 - 10am - 2pm - 4.5 - 1 week - Online - £10

Exploring Work in Schools - Joy - Thursday - 24 April 2025 - 10am -12pm - 2 - 1 week - Online - £5

Improving your Skills in Excel - Paul - Thursday - 01 May 2025 - 10am -12pm - 10 - 5 weeks - Online - £25

Setting Up Your Own Business - Louisa - Thursday - 12 June 2025 - 9.45am -11.45am - 10 - 5 weeks - Online - £25

How To Write A Business Plan - Louisa - Thursday - 17 July 2025 - 9.45am -11.45am - 2 - 1 week - Online - £5

CV Writing & Cover Letters - Louisa - Thursday - 03 April 2025 - 12.45pm -2.45pm - 2 - 1 week - Online - £5

Introduction to Mental Health & Wellbeing - Louisa - Wednesday - 23 April 2025 - 9.45am -11.45am - 10 - 5 weeks - Online - £25

Jobsearch in an Online World - Louisa - Thursday - 24 April 2025 - 12.45pm -2.45pm - 10 - 5 weeks - Waltham Cross - £25

CV Writing & Cover Letters - Michelle - Monday - 28 April 2025 - 1pm - 3pm - 2 - 1 week - Online - £5

Social Media for Business - Lynne - Friday - 02 May 2025 - 9.30am - 12pm - 10 - 4 weeks - Online - £25

Online Jobsearch and Applications - Michelle - Monday - 12 May 2025 - 1pm -3pm - 2 - 1 week - Online - £5

Interview Skills - Michelle - Monday - 19 May 2025 - 1pm - 3pm - 2 - 1 week - Online - £5

Public Speaking & Presentation Skills - Louisa - Wednesday - 04 June 2025 - 9.45am -11.45am - 10 - 5 weeks - Online - £25

Online Jobsearch and Applications - Michelle - Monday - 09 June 2025 - 10am -12pm - 2 - 1 week - Online - £5

Introduction to Mental Health & Wellbeing - Louisa - Thursday - 12 June 2025 - 6pm - 8pm - 10 - 5 weeks - Online - £25 -

Our network of learning providers across Hertfordshire

Our fantastic network of partners deliver Step2Skills-funded courses and workshops across Hertfordshire. Get in touch with them today.



Create Community Network
Telephone: 01462 558802
E: admin@create-community.co.uk
Website: www.create-community.co.uk

Creative Learning, Community Action Dacorum
Telephone: 01442 253935
Email: learning@communityactiondacorum.org.uk
Website: www.communityactiondacorum.org

SPS Training
Telephone: 01438 537699
Email: enquiries@sps-training.com
Website: www.sps-training.com

Watford Women's Centre
Telephone: 01923 816229
Email: general@watfordwomenscentre.org.uk
Website: www.wwcplus.org.uk

Be Positive Now
Telephone: 07710 672867
Website: www.bepositivenow.co.uk
Email: info@bepositivenow.co.uk

Adult Training Network - Stevenage
Telephone: 07852 414665
Website: www.adult-training.org.uk

Oaklands College
Telephone: 01727 737000
Email: info@oaklands.ac.uk
Website: www.oaklands.ac.uk

West Herts College
Telephone: 01923 812345
Email: admissions@westherts.ac.uk
Website: www.westherts.ac.uk

Community Learning Partnership (CLP)
Arts & Crafts courses
Telephone: 020 8421 5544
Facebook page: CLP Arts and Crafts courses

SSG Education & Training
Telephone: 01234 340782
Website: www.ssgservices.co.uk
Email: courses@ssgservices.co.uk



Join the Team programme, our 12-week personal development course, for the chance to gain new skills, take a qualification, and meet new people.

Aged 16-25?

FIND YOUR DIRECTION

- Take on your own group community project
- Take part in a residential trip
- Get two weeks' work experience
- Develop your English and Maths skills
- Spend some time developing your CV and interview skills

Contact us to book your place

In partnership with
The King's Trust

Start date: 6th May 2025
Location: Baldock Fire Station,
Weston Way, Baldock, SG7 6EY

☎ 07812 322884

✉ ben.parker-bratt@hertfordshire.gov.uk

Step2Skills welcomes Stevenage MP, Kevin Bonavia!



On Friday 28th February we were delighted to welcome Stevenage MP, Kevin Bonavia. We were able to share the adult learning opportunities and employment support services we offer to Hertfordshire residents. Thanks to our partner, SPS Training Solutions

Limited who hosted the visit which enabled Kevin to meet a group of learners on an employability course to hear first-hand on how they're benefitting from this opportunity. Thanks also to 1 Stop Training for giving their perspective as an employer within the Step2Skills network, supporting participants into work.

Vigil to mark anniversary of Ukraine war

To mark the 3rd anniversary of Russia's invasion of Ukraine a vigil was held at Welwyn Garden City Quaker Meeting House on Sunday 23rd February. One of the organisers of this impactful event was Step2Skills teacher Elena Protic. She has provided support to Ukrainians through her ESOL teaching. In her presentation she included a testimonial from a former Ukrainian learner, Diana, who completed a qualification course in Business in April 2023;

"It was a very interesting and useful time, where I gained a lot of skills and knowledge in both English and the business field. In October 2023, I had two weeks of work experience at Turner & Townsend in London and was offered a job which I happily accepted. I am now working as a project manager and already have my own projects and I am thoroughly enjoying this job. This is how Step2Skills courses, especially the teachers, have helped me in my career, for which I am very, very grateful!"

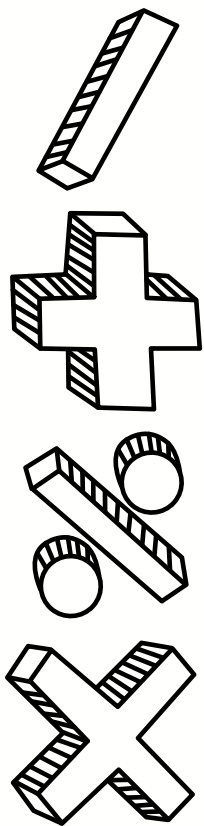


Mock Interviews

On Tuesday 4th March Sarah Woolley from Kier Constructions met with Step2Skills learners and participants at Bedwell Community Centre to offer mock interviews. Candidates were asked to bring along a copy of their CV and were given a 30-minute time slot for the interview and then given feedback on their performance. Our Information, Advice and Guidance Lead, Sarah Johnson, was also on hand to share her expertise with the candidates. Our Employer Liaison Officers regularly organise these types of sessions with employers to support our learners and participants to enhance their interview skills.

BEYOND THE NUMBERS

THE LASTING LEGACY OF MULTIPLY



The UK Government launched Multiply, a project to help improve numeracy skills among adults across the UK.

Numeracy is essential for daily life, from managing household finances, helping children with homework, and enhancing job-specific skills. Improving numeracy skills can lead to better employment opportunities, and improved wellbeing. For businesses, investing in employees' numeracy skills can boost productivity, retain staff, and increase profits.

By using a bold, innovative approach, Step2Skills worked with a diverse range of partner organisations to deliver workshops and courses aimed at improving number skills.

Hertfordshire residents who did not hold a maths qualification at Level 2 or above were offered fully-funded courses or workshops in various formats according to their needs and preferred ways of learning. These included maths with sports, numeracy in cooking, assorted maths-based games, and maths for those with English as a second language.

How our learners progressed on the Multiply project

Participant engagement



- 29% participated in activities at one of the Multiply Hubs
- 33% completed one Multiply course
- 24% completed more than one Multiply course
- 9% progressed to Community Learning or Tailored courses
- 5% advanced to Accredited courses (Adult Skills/ASF)



36% were male
64% were female



83%

were aged between 19 and 64

38%

have LDDs
(Learning Difficulties and Disability)



Over the past three years, the Multiply Project has made a significant impact:

Over **7,000** individuals supported
Over **900** courses delivered

BEYOND THE NUMBERS

THE LASTING LEGACY OF MULTIPLY



Debbie first contacted SPS Training in June 2023, she had been unemployed for several years since moving back to the UK. Her confidence was low and she was battling with depression and anxiety. Debbie was aware that she needed to improve her numeracy knowledge and skills and found Multiply workshops extremely beneficial. Debbie progressed onto various courses with SPS utilising her Multiply learning, using Excel to work out budgets, costs and hours worked. Debbie's confidence grew along with her employability skills, and she felt able to apply for managerial positions again. Debbie now works full time in a residential care home as a manager.

"I CANNOT THANK SPS TRAINING ENOUGH FOR THE SUPPORT AND MOTIVATION YOU HAVE GIVEN ME. I WOULD NOT HAVE MANAGED THIS WITHOUT YOU."

"The Multiply courses have enabled me to help my great-granddaughter with her school maths." – **Alan**

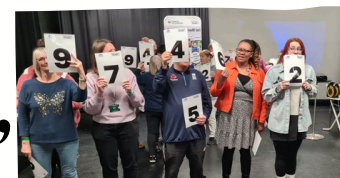
"I have gained so many skills since I started doing maths courses and feel so much more confident with myself." – **Fatma**

"I must say I was worried about coming to a maths course as I have never been very good at maths. However, I have quite enjoyed the challenge." – **Stanley**

"I think I have come a long way, never thought this would happen." – **Joyce**

Before joining the Multiply project at the South Hill Centre, Gary faced significant challenges, including low confidence and mood, isolation, and unemployment. Despite these obstacles, his dedication to learning was evident from the start. A turning point in Gary's journey was his involvement in the Colourful Minds art group at the South Hill Centre. In this supportive community, he gained confidence and joy through creative expression. His role as a Multiply Ninja, promoting numeracy through art activities, further demonstrated his dedication to learning and community engagement.

Gary embraced new challenges with courage, whether signing up for a Crochet Course or participating in the Multiply Maths Tournament. Through his journey, Gary transformed himself and became an inspiration and mentor to others, particularly those struggling with numeracy.



We'd like to thank everyone who was involved in making the Multiply project a success, including all our delivery and strategic partners.

From bingo and learning to cook, to maths tournaments and learning to crochet, we explored a multitude of ways to incorporate maths into people's everyday lives. In doing so, participants were not only comfortable with using numbers and maths but also enjoyed themselves too! Thank you to everyone who put in the time, dedication and work to ensure the Multiply project was a huge success. We couldn't have done it without you!





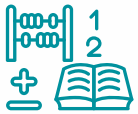
Unlocking Potential

The Power of Adult Skills in England

In a rapidly changing world, the skills we carry define how we navigate challenges, build opportunities, and thrive in our personal and professional lives. A recent international survey, the Programme for the International Assessment of Adult Competencies (PIAAC), sheds light on the state of adult skills in England.

What Did the Survey Uncover?

Measuring adults' abilities in **literacy**, **numeracy**, and **adaptive problem-solving** across 31 countries showed England outperformed the international average in all three areas. Young people, in particular, have shown significant improvement, reflecting the success of policies like requiring English and math studies after the age of 16. There are still hurdles to overcome:



8.5 million adults in England struggle with basic skills, with low literacy or numeracy levels remaining a concern.



Adults from disadvantaged backgrounds - those with lower education levels, certain ethnicities, or born outside the UK - are more likely to have lower skill proficiency.



A gender gap persists in numeracy, with men performing better than women.

Why Does This Matter?

Strong skills aren't just numbers on a page, they translate into:

Better job opportunities

Higher wages

Improved well-being

Literacy and numeracy shape how we handle daily tasks, from managing our money to understanding health information. Adaptive problem-solving enables us to innovate and adapt in an ever-evolving job market. Unfortunately, there are still gaps in equity. The survey found significant differences between high and low performers and highlighted barriers faced by older adults, the unemployed, and those without access to education.

Building a Better Future for All

To address these challenges, organisations like HOLEX are advocating for a renewed focus on adult skills.

- 1 Raise Awareness:** Public campaigns can highlight the importance of lifelong learning and show how improving skills transforms lives.
- 2 Collaborate with Employers:** Businesses can play a key role by valuing and incentivising skill development, creating pathways for career progression.
- 3 Learn from Global Success Stories:** Scandinavian countries, such as, emphasise gradual, bite-sized learning milestones and view skills as a currency in the workforce.
- 4 Empower Individuals:** Flexible learning accounts can give adults ownership of their education, enabling them to choose personalised pathways that fit their goals.
- 5 Strengthen Policy and Funding:** Financial support for adult education programs, especially for underserved populations, can bridge gaps and foster a culture of learning.

The Way Forward

By investing in adult skills, we empower individuals, strengthen communities across the county, and bolster our economy, both locally and beyond, preparing everyone to 'Succeed in Hertfordshire'.

Events | Events | Events | Events | Events | Events



Working with Smart Works

We are pleased to be working in partnership with Smart Works, a UK-wide Women's charity whose mission is to help women enter the workplace. They do this by offering free interview-appropriate clothing and interview preparation support to all women who are unemployed or on a zero-hours contract.

If you have an interview lined up and feel you could benefit from this service, speak to your Step2Skills employment advisor or teacher who will be able to make a Smart Works referral.



Say hello to our ever-expanding network of employers!

The Step2Skills team is continuing to nurture, develop and expand our network of local employers across Hertfordshire, who support us in many ways, from mock interview sessions to industry insight days for our participants.

In return, we can support businesses through the application process should they wish to become certified as part of the Disability Confident Scheme (DCS). Three such employers are below;

“

Neptune Injection Ltd, based in Stevenage. www.neptune-eng.co.uk, is a family run business which originated in 1970 and moved from Hertford to Stevenage in 2020. We welcome them as a new collaborator; they offer apprenticeships, and current vacancies include Tool Making roles and Machine Set up roles in addition to specialised engineering roles. They are particularly interested in trying to attract more women to the sector.

Anne Tinker, Employer Liaison Officer

”



“

Following their popular presence at last year's Stevenage Inclusive Job Fair, it was great to reconnect with two members of the team at the Europe Snacks Stevenage premises.

We're thrilled to welcome Europe Snacks as a new local employer to our Step2Skills services. The site tour was very insightful, and it was fascinating to learn how pub favourites like Scampi Fries are produced. It was a pleasure to meet such a friendly, inclusive, and diverse team that prioritises safety, wellbeing, and sustainability in their practices.

We're looking forward to a future collaboration!

Anne Tinker, Employer Liaison Officer

“

With discussion around staff disability inclusion, work tasters for our participants, sharing of vacancies and the Disability Confident Scheme, this employer is already great at investing and offering progression routes to their staff, with apprenticeships from Level 1 to Level 3 on offer.

We're delighted to welcome on-board John O'Conner (GM) Ltd Grounds Maintenance.

Georgina De-Allie, Employer Liaison Officer

”





Funded by
UK Government

STEP2 SKILLS
PREPARE FOR SUCCESS IN HERTS



Upskill with Step2Skills

Get back into learning
and gain skills to get you
into or progress at work.



Unlock your potential with a wide variety of employability and work skills community learning available for Hertfordshire residents aged 19+. We offer a range of short courses and workshops such as:

- **Setting up your own Business**
- **How to fund your Business**
- **Social Media for Business**
- **Introduction to Digital Marketing**
- **Staying Safe Online**
- **AI in the Workplace**
- **Introduction to Mental Health & Wellbeing**
- **Public Speaking & Presentation Skills**
- **Assertiveness & Communication Skills**



Scan QR to
search and
book courses

 step2skills.org.uk

 01992 556194

   @step2skills

