

Hertfordshire County Council

Annual Report 2023 - 2024



Our Annual Report is a document that explains how Hertfordshire County Council is providing services to people who live in Hertfordshire.

We aim to provide services which meet these four objectives.



- A cleaner and greener Hertfordshire
- Healthy and fulfilling lives for Hertfordshire residents
- Sustainable and responsible growth in Hertfordshire
- Excellent council services for all

Below are some examples of what we are doing to meet our objectives:



We have built new cycling and walking paths in Hertfordshire.



We have planted 324,647 trees since 2019.



We opened a new recycling centre in Welwyn Garden City.



We are using new technology called 'Data Inspired Living' to help people live independently. This alerts us if someone's usual behaviour changes and we will make sure we can help them if needed.



We have signed a document called the Care Leaver Covenant which shows that we want to keep helping young people who leave care.



We have made improvements to our services to support young people with special educational needs and disabilities.



We work with over 110 organisations and people across Hertfordshire to help make Hertfordshire a better place to live for everybody.



Our Adult Care Services were inspected by the at the beginning of 2024 and received a 'good' rating.



We are using new methods to help to fix potholes and to stop roads getting worse.

We are using recycled tyres to fill potholes as this is faster and better for the environment.



We are using an automatic robot to find cracks and holes in the road and fix them.

What will different council services be focusing on in the next year?



In the Annual Report, we also explained what the services in Hertfordshire County Council will be focusing on in the next year.



Adult Care Services

will work together with organisations and community groups to make sure people can get the support they need and live independently. We aim to provide care and support that is personalised for each person throughout their life.



Children's Services

will make sure we meet the needs of all children and young people in their communities. We will work to improve the lives of children and young people with special educational needs and disabilities and their families.



Growth and Environment

will focus on improving transport in the county such as bus services and walking and cycling.



They will also work with together with others in Hertfordshire to agree a deal with the government that will help Hertfordshire to improve skills, jobs, housing, transport and the environment.



Public Health

will focus on building healthier communities, tackling health inequalities, and supporting people in Hertfordshire to have healthy habits.



Resources

will continue to support the council to deliver its main aims, while also supporting people who work in the council and helping to deal with financial challenges.