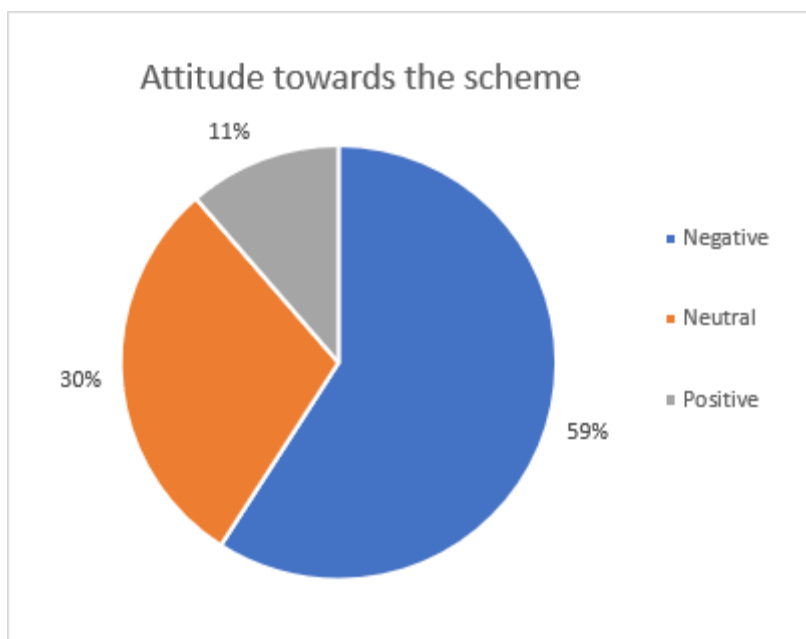


# St Albans Comments Map

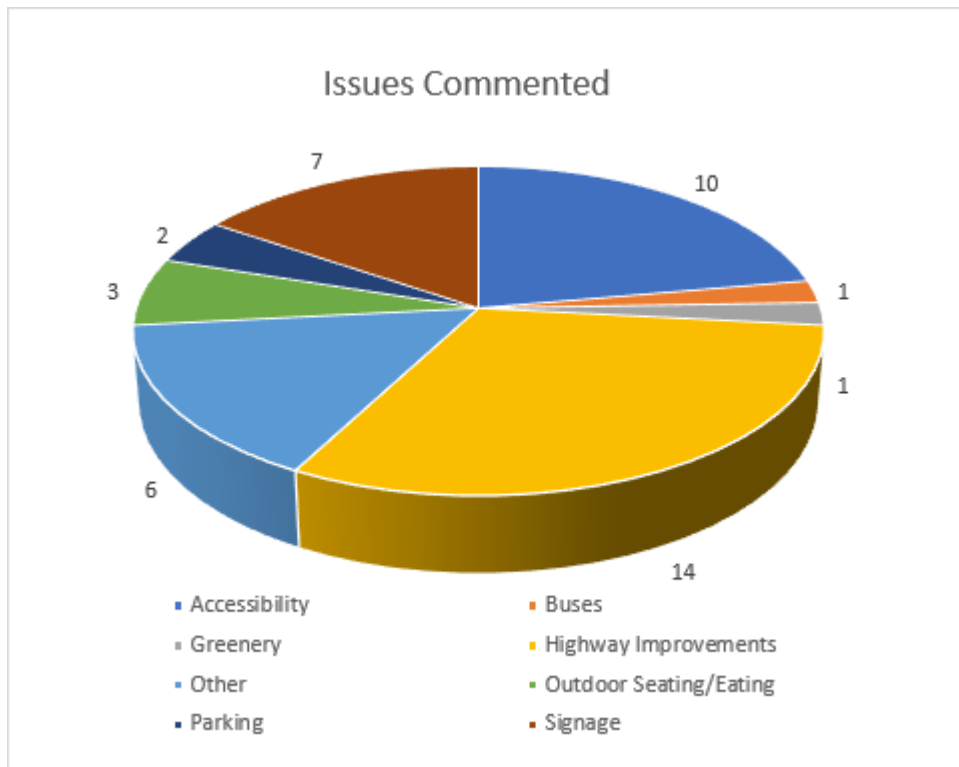
## Summary

We received 46 comments via “GeoForm” where the public would comment on map around the area. This provided an opportunity for respondents to pinpoint issues and comment. Some are unrelated to the High Street Recovery programme and are outside of scope. Among the comments, nearly 60% is negative and about 10% is positive. It is considered natural as people have more intention to voice out if they are not satisfied with the current situation and want to see changes.



## Comments in detail

While looking into the issues mention in the comments, “highway improvement” contributes the largest proportion, while some people comment on accessibility and signage issues as well. While the attitudes towards highway improvements are slightly positive or neutral, it is not surprised to receive basically negative comments on accessibility and signage as they see deficiency in these areas. Detailed comments on highway improvement include a more direct traffic flow with new roads built, a more pleasant environment due to pedestrianisation of road and streets, etc. Comments on accessibility mainly focus on the closure of High Street due High Street Recovery Trialling. Comments on signage is diversified, covering poor maintenance / ambiguity / excessiveness / deficiency etc.



Row Labels	Negative	Neutral	Positive	Grand Total	
Accessibility		7	2	10	
Buses		1		1	
Greenery			1	1	
Highway Improvements		5	8	14	
Other		6		6	
Outdoor Seating/Eating			3	3	
Parking		2		2	
Signage		5	2	7	
<b>Grand Total</b>		<b>26</b>	<b>13</b>	<b>5</b>	<b>44</b>

### **Conclusion**

The feedback received via from the map generally matches the survey results and comments received via other channels. Concerns and comments lodged on specific locations would worth further study and/or to be addressed separately.

## Comments

Closing the High Street is complete madness. Did you not see the results of it last time?
Increased traffic on Catherine St and Folly Lane due to temporary street closures (George St and High St)
The proposed closure of the High Street will increase congestion at this Roundabout, which is already dangerous.
We have lost another five parking spaces in Zone B. This is becoming ridiculous! Parking is a huge issue in this area.
The closure of High Street has had a huge negative effect on local residents. It's extended our essential journey times and has done nothing to reduce traffic - it's just pushed it elsewhere
Why shut the High Street at weekends and massively inconvenience everyone trying to get around town?
Dangerous corner for pedestrians exiting M&S and trying to cross from Waddington Road
Please put a sign here, facing St Peters Street, to remind people that the bottom of Spencer Street is one way and they must turn left here onto Cross Street
I live down grange street, since these road closures my road has become significantly more congested and busier. People using it as a cut through as all the other roads are gridlocked! Re open St Peter's Street!!!!!!!!!!
Parking for local schools is terrible and with the now charging at Westminster Lodge car park it will be worse than ever causing the traffic to come to a standstill.
Zero use of area when closed.
Motor cyclists still use road when closed – dangerous
The one-way system signs are poor / defective / missing / ineffective
The one-way system signs are poor / defective / missing / ineffective
both George Street and high street should be open on weekdays and only closed at weekends. There is insufficient shoppers/tourists footfall in both these locations during the week to justify their closure during the week. Their weekday closure is causing huge disruption and excessive queuing/pollution elsewhere. huge traffic di
Erect clearer sigs here t indicate when High Street is closed to traffic to save drivers having to turn round at the top of George Street
Going from the traffic lights this part of London Toad is a race track as cars accelerate from 20 to 30 mph only to stop again at the lights
Why are you adding new signage when so many existing signs , barriers and streets are so poorly maintained. Sort out basic maintenance before spending on new
The square in front of the clock tower is a much more pleasant place to be as a pedestrian when the High Street is closed to cars. The pedestrianisation of the road during covid allowed space for market stalls and outdoor seating which made the area really attractive to visit
The decision to close George Street to vehicles has been a fantastic move! This pedestrianisation has not only preserved the historic charm of the street but has also made it a much more inviting place to simply slowly wander and look in the shops. Perfect setting for outdoor seating at the various bars, especially in the evenings as the sun sets downhill.
Vehicles from Couriers, George Street Shops etc. - regularly block our only access to the Highway (in front of the gate). When I call the Parking Team, an officer may take 20 Mins to arrive, by which time the obstructing vehicle(s) has departed. The current position of the gate prevents long wheel-based vans (as they cannot obtain the necessary turning swing) from accessing via our gate as before.
Please fi the potholes that have appeared on Catherine Street due to the overuse of the road as a result of traffic displacement caused by the negligent closure of High Street.
All the barriers around this roundabout make it hard to cross on foot and divide the town centre in two.
Signage from the west towards east is terrible and unclear.
This roundabout is not helping - should be a traffic light controlled junction with improved pedestrian crossings across all four roads
Busses and taxis clog up St Peters street, reducing the ease in which traffic is able to pass

This location could be a traffic light junction, directing through traffic up Marlborough road, which should be improved to accommodate 2-way traffic
Traffic using Hollywell, St Peters as a cut-through could be diverted if Griffiths Way was linked up with Cottonmill Lane, reducing the need for traffic to travel up the hill into town, only to drive out again down London Road
High Street through George Street and Verulam Road up to the junction with Dagnall St. Should be raised to the level of the pavement, prioritising pedestrians over cars, removing loading bays and areas where vehicles are able to park. Loading times should be set and strict, businesses supported to adapt, street scene decluttered and trees planted along road, pavements widened, road made narrower, restricting the speed cars can drive through if road is to remain open.
Market place pavement to be replaced and improved, street to be decluttered with unnecessary signage, new paving in keeping with historic area, seating, planting, encouraging all-day outdoor dining,
New road that links Verulam Road with Britton Ave in a more direct way, meaning traffic can drive eastwards without using High Street.
Britton Ave extended towards Drovers Way, creating more direct route into town centre - demolition of current car parks
Drovers Way to be completely redone, remodelled with clearer road markings and signage, widened in places and resurfaced.
Victoria Street pedestrianised from access to Magistrates up to junction with Chequer and St Peter's Streets. Outside eating areas, tree planting, more welcoming pedestrianised entrance into the town centre and Museum
Civic Close closed to traffic - loading only and between certain times of the day
New goods/service road for Post Office and businesses fronting St Peter's Street
New road from Britton Ave/Verulam Road to Gombards - better vehicular access
Complete removal of PPH buses using this area for drop off and collection for School - school needs to accept that the location is not suitable for the number and size of buses in this area - relocate to new transport terminal in town centre
Pedestrianise fully George Street, planting trees and installing outside seating areas and spaces for businesses to spill out into the newly-pedestrianised space
Please can we have a sign pointing to help delivery drivers find us? Two of the residents are disabled, and having issues with failed deliveries
too many cars pull up and stop on the pedestrian crossing...this needs to be fixed as it is impeding families and the disabled.
(There are no categories for Environment or Air Pollution or Health) St Albans CC should be increasing the area barred to traffic, to improve air quality, encourage public transport use, cycling and walking. Vehicles, even EVs, are not conducive to tighter and more environmental communities. Please keep the trial roads closed, permanently.
The traffic on this street is always terrible. I don't know the solution to this but it is a key route getting through St Albans to other key areas when commuting and is busy week round. I often use side streets to avoid this road.